

Disability Access and Inclusion at KEMH



Introduction

King Edward Memorial Hospital (KEMH) is committed to ensuring that people with disabilities (including staff), their families and carers are not discriminated against in any way and that they have the same opportunities as other people to:

- Access KEMH services and events
- Receive the same level and quality of service from staff
- Access buildings and other facilities
- Make complaints
- Receive information in an appropriate format
- Participate in any public consultation

This brochure aims to inform people accessing KEMH about facilities and services available to them.

Parking

There are a number of accessible parking spaces available near KEMH including two parking bays located at the front of the Hospital on Bagot Road and two in the Hensman Road carpark.

Subiaco Council also has accessible parking spaces in council carpark 9 located off Bagot Road and council carpark 13 on Rowland Street.

Parking may also be found on request if all accessible bays are occupied by telephoning (08) 9340 1344.

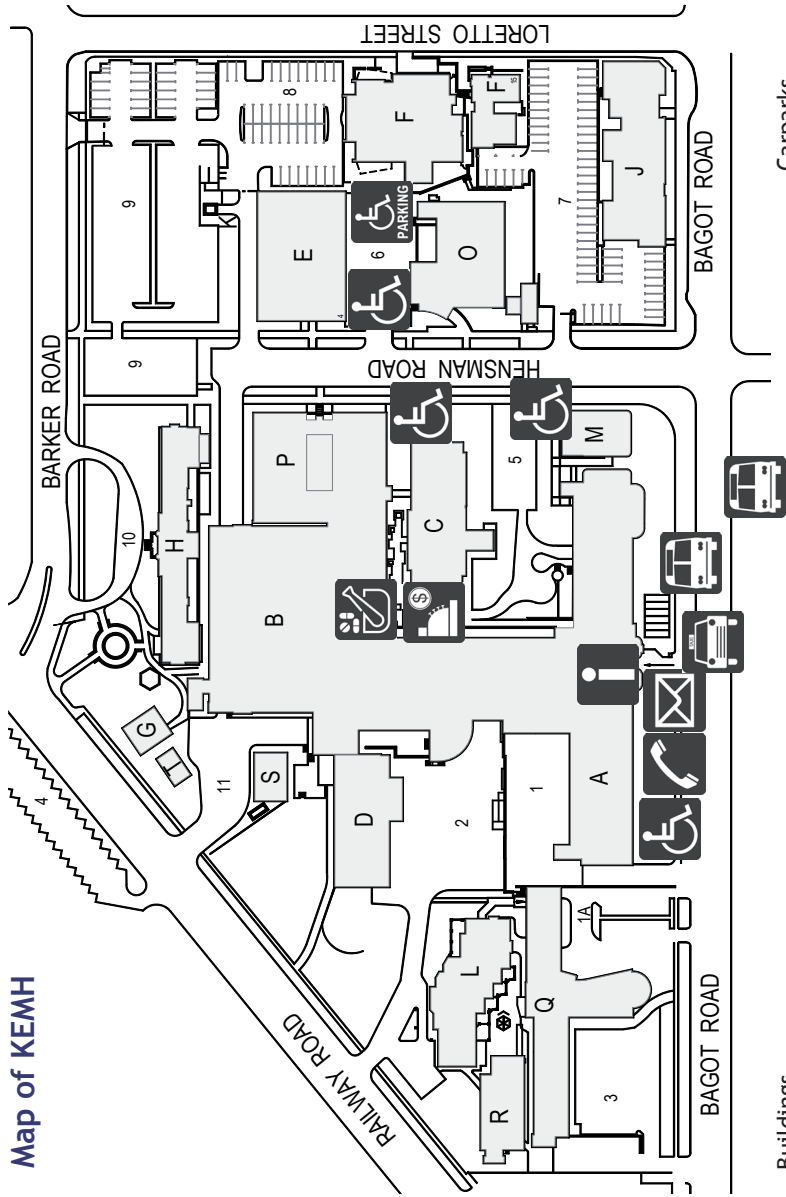
Wheelchair access

Access to the main hospital is via:

- the main front entrance on Bagot Road
- the side entrance off Hensman Road, next to the Centenary Building
- East Wing Clinic entry off Hensman Road next to the crèche.

Agnes Walsh House can also be accessed, although the entry door has a manual operation.

Map of KEMH



Buildings

- A A Block
- B B Block
- C Centenary Building
- D Carson House
- E Physical Resources
- F Mother and Baby Unit
- G Grounds Building
- H Harvey House
- J SARC
- K Store
- L Family Birth Centre
- M Crèche

Carparks

- O O Block
- P Pathology Building
- Q Agnes Walsh House
- R Special Care Nursery West
- 1-5 Staff - permits only
- 6 Visitor's pay and display parking
- 7-11 Staff - permits only

Accessible toilets

Accessible female toilets are located in the Hospital's main corridor on the ground floor near the café. An accessible male toilet is located on the lower ground floor of A block.

Interpreters

Professional AUSLAN interpreters are available for patients who have a hearing impairment.

If you would like an interpreter, please contact the Language Services Department prior to your appointment so an interpreter can be arranged for you. This service is free to all Australian residents.

Telephone: (08) 9340 8256

Publications

KEMH provides patient information brochures on a range of services and health topics. These publications are available in alternative formats upon request. For more information call the Women and Newborn Health Library on (08) 9340 1100.

Feedback

Compliments or complaints about services and care at KEMH can be made verbally or in writing to the Hospital's Customer Service Unit.

374 Bagot Road

Subiaco WA 6008

Tel: (08) 9340 1444

Email: kemhccu@health.wa.gov.au

Carers

KEMH recognises the role of carers in assisting our patients when accessing hospital services. KEMH adheres to the Western Australian Carers Charter that states:

1. Carers must be treated with respect and dignity.
2. The role of carers must be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers.
3. The views and needs of carers must be taken into account along with the views, needs and best interests of people receiving care when decisions are made that impact on carers and the role of carers.
4. Complaints made by carers in relation to services that impact on them and the role of carers must be given due attention and consideration.

Disability Access and Inclusion Plan

The Women and Newborn Health Service, which includes KEMH, has developed a Disability Access and Inclusion Plan (DAIP) to ensure all patients and visitors have the same access to the Hospital and its services. This plan was developed in consultation with people with disabilities, their families and carers, community partners and the general public. Anyone wishing to view a copy of the DAIP or provide input or feedback can do so by visiting the KEMH website at www.wnhs.health.wa.gov.au/general/csu/disability.htm or by calling the Customer Service Unit on (08) 9340 1444.

Further information

Additional information about hospital and community events for people with a disability can be found on the KEMH website.
<http://www.wnhs.health.wa.gov.au>

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Email: ogccu@health.wa.gov.au

Website: <http://wnhs.health.wa.gov.au>

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WOMEN AND NEWBORN HEALTH SERVICE

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Telephone: (08) 9340 2222



Government of **Western Australia**
Department of **Health**



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