VISITING GUIDELINES IN SCN AND WARD 6B

- Infants in a Neonatology Clinical Care Unit (NCCU) are a **high risk** population and vulnerable to infection. We recognise the rights and responsibilities of the parents to be involved in the care of their infant.

- Visiting in the NCCU is restricted to Parents and Grandparents only and **no Children are allowed into the unit**. Entry is restricted to **two** visitors (including a parent) at the cot side at any time and Parents only after 8pm. Access to the *Look@MyBaby webcam* is available for siblings and other visitors to view the baby (A parent must be present at all times during webcam access).

- **ANYONE** with a cough, cold, runny nose, viral illness or infectious disease (e.g. chicken pox), including parents, must **NOT** visit the nurseries. We ask that you respect these restrictions in visiting for the safety and protection of **all** the infants in our unit.

- In special circumstances permission may be sought for an adult support person to be nominated. Parents with special requests should speak to the Senior Nurse on duty.

- During the initial admission process and under certain circumstances parents and visitors may be asked to leave the NCCU (see WNHS hospital policy **W017 Visiting Hours at Women and Newborn Health Service**).

- Parents of infants in the NCCU who are linked in with other services and have a complex care referral or pre-existing security concerns will have a visiting plan organised and documented in conjunction with the Complex Care Team. [Planning for a complex care needs patient at KEMH](#)

- Visitors including parents are reminded not to wander around and look at other infants unless that infant’s parent has invited them to do so. Parents may use the facilities in the Parent Lounge areas at all times. To maintain safety within the unit and prevent accidental falls or slips, parents are asked to not walk around the unit with their infant ‘in arms’.

- New Mothers’ may experience some impaired mobility in the first few days following the birth of their infant and consideration should be made for their safety from falling.

- Use of mobile phones is prohibited due to the known impact on some items of medical equipment.

- Visiting guidelines are subject to change at the discretion of unit management. Visitors not meeting the criteria will be requested to leave.

- **Official visitors to the Neonatal Unit must be approved by the Medical or Nursing Director and accompanied at all times by a member of the NCCU staff.**