



WAVE TRAINING Attendance Categories at WNHS

CATEGORY ONE: Regular/frequent patient/visitor contact with potential for aggression					
Emergency Management introduction at Induction/Orientation					
Update with E-L annually					
Nursing & Midwifery	Medical	Allied Health	Technicians	Patient Support Services	Corporate/Clerical/Physical Resources
All clinical positions	All clinical positions	Clinical Psychologists Social Workers SARC Counsellors Genetic counsellors Welfare and Aboriginal Officers Dieticians Occupational therapists Physiotherapists Pharmacists Sonographers/MIT	Breastscreen	Creche Orderlies PCA's/Support services	Customer Service Unit Mediation & Legal Support Services PIMS – Admissions Receptionist at front desk Ward clerks
CATEGORY TWO: Infrequent/minimal patient/visitor contact					
Emergency Management introduction at Induction/Orientation.					
Update with E-L three yearly					
Nursing & Midwifery	Medical	Allied Health	Technicians	Patient Support Services	Corporate/Clerical/Physical Resources
Non-clinical roles: DNAMER Executive SOSU Other	Non-clinical roles: PGME Other	Health Promotion Officers Library	Anaesthetic techs HSSD Newborn screening	Kitchen staff Linen room staff Mail room staff	Administrative Assistants Secretaries Business managers Cashier Chaplaincy Engineers Finance General maintenance workers



					IT programmers & support staff Medical admin Medical illustrations Medical typing PIMS – other staff Policy/research/evaluation staff Public relations
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Note:

- E-learning packages should be completed within 3 months of commencing employment. Continuing staff should complete all elements as required according to the matrix.
- Security Officers excluded from this list as forms part of Certificate 111 refresher requirements.
- Emergency Management Unit, in conjunction with Security, may offer additional sessions that include management of aggression scenarios and practical breakaway techniques. These sessions, which are optional and completed in own time, are for any staff wishing to gain more experience with dealing with aggression in the workplace. Contact the Emergency Management Coordinator to arrange additional training.