



CLINICAL PRACTICE GUIDELINE

Demand and diversion: CMP

This document should be read in conjunction with this [Disclaimer](#)

Aim

- To outline the boundaries within which clinical decision making must take place to proactively manage unplanned and planned situations where labour and birthing care of CMP clients is unable to be provided in the home setting. This may be due to surge capacity, staff availability and adverse weather conditions.

Key points

1. The CMP Manager or the Midwife Co-ordinator must monitor the activity and staff availability levels at all times.
2. When there are 2 or less midwives available, all midwives must notify the Manager or Midwife Co-ordinator and advise them of the existence of labouring women prior to attending those clients. The decision to initiate the amber or red alert status will be implemented according to the process below.

Status definitions

Green light

Green light status is indicative of normal activity and no action is required.

Amber light (action required)

Amber light status is when there is a situation which is impacting on the program e.g. increased demand, lack of resources, severe weather alert, despite the best efforts to solve the issue with internal resources.

Communication process:

- Clinical Midwifery Manager CMP/ FBC to contact the Coordinator of Midwifery (in hours Monday – Friday) or the CMP Midwife to contact KEMH Hospital Clinical Manager HCM (out of hours only) and inform them of the decision and actions taken

Red light (action required)

- When a patient rings their CMP midwife, the midwife is to inform her that the service is on bypass and advise that she needs to present at her booking hospital for care and birth.
- The CMP midwife must contact the relevant booking hospital and advise them of the intended presentation and reason.
- Clinical Midwifery Manager CMP/ FBC to contact the Coordinator of Midwifery (in hours Monday – Friday) /CMP Midwife to contact the KEMH HCM (out of hours only) and inform them of the decision and actions taken at the commencement of bypass.

When the situation is resolved (action required)

- Clinical Midwifery Manager CMP/ FBC to contact the Coordinator of Midwifery (in hours Monday – Friday) / CMP co-ordinator to contact KEMH HCM (out of hours only) and inform them of the decision and actions taken

Contact numbers

NMHS contacts

KEMH

- Coordinator of Midwifery 6458 2744 pager 2744 or 0466 024 439
- Out of hours- Hospital Clinical Manager 6458 1556 / 0414 930 196 or 6458 2222 pager # 3333

Osborne Park Hospital

- Midwifery Manager 9346 8024
- Out of hours via switch 9346 8000

SMHS contacts

Armadale Health Service

- CMC 9391 2069/ 0414277938 or CMM 9391 2520/ 0434071998
- Out of hours: After Hours Nurse Manager 9391 2067 / 0414276425 or Antenatal Assessment Unit 93912947

Fiona Stanley Hospital

- Maternity Manager 6152 0124 pager 6152 9416 (29416) in hours.
- Out of hours for bypass- contact MFAU 6152 4301

References

NMHS [Obstetric Demand Management Policy](#) 2019

Related legislation and policies



Related WNHS policies, procedures and guidelines

KEMH Clinical Guidelines-

Obstetrics & Gynaecology: [Antenatal Care Schedule](#)

CMP: [Non-compliance of client with the CMP midwifery standard of practice](#)

Useful resources (including related forms)

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